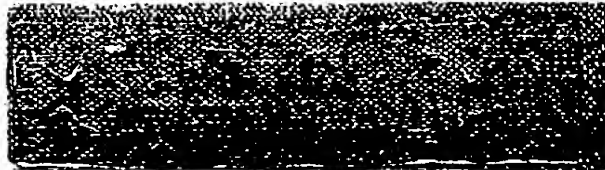


10549 U.S. PTO
09/344795

06/28/99

	Class	Subclass	ISSUE CLASSIFICATION



PATENT NUMBER

U.S. UTILITY PATENT APPLICATION

7w7 SCANNED	O.I.P.E. CK3	PATENT DATE 7-204
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APPLICATION NO. 09/344795	CONT/PRIOR	CLASS 705	SUBCLASS	ART UNIT 3621	EXAMINER Regan
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APPLICANTS

NICHOLAS D. EVANS

TITLE

ELECTRONIC CUSTOMER SERVICE AND RATING SYSTEM AND METHOD

PTO-2040
12/99

PREPARED AND APPROVED FOR ISSUE

ISSUING CLASSIFICATION									
ORIGINAL		CROSS REFERENCE(S)							
CLASS	SUBCLASS	CLASS	SUBCLASS (ONE SUBCLASS PER BLOCK)						
INTERNATIONAL CLASSIFICATION									

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	_____ (Assistant Examiner) (Date)			NOTICE OF ALLOWANCE MAILED	
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